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FCC Mail Room

June 22, 2012

Ms. Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12th Street SW Washington, D.C. 20554

Ms. Karen Majcher Vice President – High Cost Low Income Division Universal Service Administrative Company 2000 L Street NW, Suite 200 Washington, D.C. 20036

RE: WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients §54.313 (a)(2) through (a)(6); and §54.313 (h).

Pursuant to Section 54.313(a)(2) through (a)(6), and §54.313 (h) of the Federal Communications Commission's rules, enclosed are the 2012 annual reporting requirements and certifications for South Central Telephone Assn Inc., Study Area Code OKLAHOMA # 431831. South Central Telephone Assn Inc. is a state-designated ETC, and as such, is submitting to the Commission relevant information from reports it files with its state commission for §54.313 (a)(2) through (a)(4).

Should you have any questions, please contact Zack Odell, Director of Operations via email at Zodell@sctelcom.com or by phone at 620-930-1000.

Sincerely,

Steve Davis General Manager

Enclosures

Cc: Oklahoma Corporation Commission

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Report 1: §54.313 (a) (1) - Five-Year Service Quality Improvement Plan

- 1. A progress report on its five-year service quality improvement plan pursuant to § 54.202(a), including maps detailing its progress towards meeting its plan targets, an explanation of how much universal service support was received and how it was used to improve service quality, coverage, or capacity, and an explanation regarding any network improvement targets that have not been fulfilled in the prior calendar year. The information shall be submitted at the wire center level or census block as appropriate.
 - 1.1 Progress Report
 - 1.2 Universal Service Support Received and How It Was Used

Response to 1.1:

The Company has been designated an ECT by the Kansas Corporation Commission, and that Commission has heretofore not required ETCs to file service quality improvement plans or annual updates. Hence, in accordance with the Wireline Competition Bureau's Clarification Order in DA 12-147, issued on February 3rd, 2012, paragraph 7, this provision's requirement to submit a progress report does not apply to South Central Telephone Assn Inc. for this filing period.

Response to 1.2:

South Central Telephone Assn Inc. received a total of \$1,576,008 in federal high cost support during 2011. Over that same time period, the company made regulated investments of approximately \$287,150 and incurred regulated expenses of approximately \$1,554,000 to provide telecommunications service to the residents and businesses of its serving territory.

In part, through federal high-cost support, South Central Telephone Assn Inc. has invested in a modern telecommunications network utilizing fiber optic cable and advanced circuit-switched and IP technology throughout its service territory resulting in a vast improvement in the quality of the service area's communications infrastructure.

Annual Reporting for High-Cost Recipients 47 C.F.R. §54.313(a)(2) through (a)(6) South Central Telephone

OUTAGE REPORTING - §54.313 (a)(2)

Detailed information on any outage in the prior calendar year, as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) At least ten percent of the end users served in a designated service area; or (ii) A 911 special facility, as defined in 47 C.F.R. 4.5(e). 47 C.F.R. §54.313(a)(2).

Detailed Outage Information for 2011								
Date of Outage	Time of Outage	Description of Outage and Resolution	Particular Services Affected	Geographic Areas Affected	Steps Taken to Prevent Future Recurrences	Number of Customers Affected		
		NO OUTAGES	N/A	OKLAHOMA	N/A	NONE		

UNFULFILLED SERVICE REQUESTS - §54.313(a)(3)

The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year. The carrier shall also detail how it attempted to provide service to those customers. <u>ALL SERVICE REQUESTS IN KANSAS WERE FULFULLED</u>.

NUMBER OF COMPLAINTS PER 1,000 CONNECTIONS - §54.313(a)(4)

The number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year.

During calendar year 2011, South Central Telephone Assn Inc. received <u>zero</u> complaints per 1,000 working access lines.

Annual Reporting for High-Cost Recipients 47 C.F.R. §54.313(a)(2) through (a)(6)

South Central Telephone

§54.313(a)(5) – COMPLIANCE WITH SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION **RULES**

Service Quality Standards and Consumer Protection Rules Annual Certification

STEVE DAVIS	GENERAL MANAGER	SOUTH CENTRAL TELEPHONE ASSN INC.						
Printed Name of Offi	cer Title of Officer	Company Name						
I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is in compliance with applicable service quality standards and consumer protection rules.								
Executed on	6-22-12 Date							
Signature	Stone Danie							
Printed/Typed Name	STEVE DAVIS							

Annual Reporting for High-Cost Recipients 47 C.F.R. §54.313(h)

South Central Telephone Assn Inc.

ADDITIONAL VOICE RATE DATA - §54.313(h)

All incumbent local exchange carrier recipients of high-cost support must report all rates for residential local service, as well as state fees as defined pursuant to §54.318(e) of this subpart, that are below the local urban rate floor as defined in §54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.

[Choose applicable option]

Option As of June 1, 2012, South Central Telephone Assn Inc. did not have any rates for residential local service, as well as state fees as defined pursuant to §54.318(e), that are below the local urban rate floor as defined in §54.318. This information was filed and certified with NECA.

Annual Reporting for High-Cost Recipients 47 C.F.R. §54.313(a)(2) through (a)(6) South Central Telephone

§54.313(a)(6) – ABILITY TO FUNCTION IN EMERGENCY SITUATIONS

Ability to Function in Emergency Situations Annual Certification

STEVE DAVIS

Printed Name of Of	fficer Title of Officer	Company Name						
I am authorized to provide this certification on behalf of the Company. I hereby certify that the								
Company is capable of functioning in emergency situations. The Company has a reasonable amount of								
back-up power to ensure functionality without an external power source, is able to reroute traffic								
around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.								
Executed on	6-22-12							
	Date							
Signature	Stew Don							
	STEVE DAVIS							
Printed/Typed Name								

SOUTH CENTRAL TELEPHONE ASSN INC.

GENERAL MANAGER